

TITLE	Wokingham Clinical Commissioning Group Performance Outcomes Report November 2014
FOR CONSIDERATION BY	Health Overview and Scrutiny Committee on 18 November 2014
WARD	None Specific

Report of Wokingham CCG Governing Body – 4 November 2014

Title	M5 2014-15 Performance Outcomes Report
Sponsoring Director	Debbie Daly, Nurse Director
Author(s)	Debbie New, Head of Performance
Purpose	To inform the Governing Body of the performance against CCG Clinical Indicators
Previously considered by	None
Risk and Assurance	As detailed within report
Legal implications/regulatory requirements	None
Public Sector Equality Duty	N/A
Links to the NHS Constitution (relevant patient/staff rights) <i>All NHS organisations are required by law to take account of the NHS Constitution in performing their NHS functions</i>	All
Consultation, public engagement & partnership working implications/impact	N/A

Executive Summary

Under performance:	High performance & improvement to green:
<ul style="list-style-type: none"> • Diagnostics % waiting 6 weeks or more • % of patients who spent 4 hours or less in A&E • Ambulance Handover and Crew Clear Delays 	<ul style="list-style-type: none"> • MRSA • Cdiff • Referral to Treatment 18 weeks • Ambulance response times • 111 Calls answered in 60 seconds

Recommendation

Note the level of compliance with the operating targets and support the actions being taken to improve performance where necessary.

MRSA	Current Period	YTD
	Green	Green
Wokingham CCG had no cases of MRSA bacteraemia reported during August 2014.		

Cdiff	Current Period	YTD
	Green	Green
Wokingham CCG had zero Clostridium Difficile cases reported during August against a monthly trajectory of 6. This means there have been 15 cases year to date against a trajectory of 19.		

Referral to Treatment (RTT) within 18 Weeks	Current Period	YTD
	Green	Green
Wokingham CCG achieved all aggregate RTT standards in August. The CCG position excludes those patients seen and waiting at RBFT however as the Trust has not submitted an RTT return for August. This is due to an agreed reporting break for quarter two while the Trust improves the quality of reporting of the waiting list.		

Diagnostics % waiting 6 weeks or more	Current Period	YTD
	Red	Red
At the end of August, 8.8% of the Wokingham CCG patients waiting for a diagnostic test had waited longer than 6 weeks against a target of 1%. This is a deterioration on July when it was 4.9%. This deterioration was expected as part of the trajectory and recovery plan due to annual leave and locum availability. The Trust is still on target to deliver the standard from September onwards.		

% of Patients Who Spent 4 Hours or Less in A&E	Current Period	YTD
	Red	Green
During September, 92.2% of patients spent 4 hours or less in Accident and Emergency at RBFT and the target for this indicator is 95%. The quarter two standard was also not achieved with performance at 94.86%. This drop in performance was due to one particular week where performance was 82.8%. RBFT are currently undertaking a detailed review of this particular week to understand the reasons for the large numbers of breaches.		

Ambulance response times	Current Period	YTD
	Green	Green
Across Berkshire West, all 3 of the ambulance response time targets were achieved in August.		

Ambulance Handover and Crew Clear Delays	Current Period	YTD
	Red	Red
<p>During August, 17 ambulances were delayed longer than 30 minutes and 4 ambulances over an hour for handover to the A&E department at RBFT. RBFT are currently disputing the 4 delays over 1 hour and discussions continue as to whether these were genuine delays. When compared to other local Trusts, RBFT have significantly lower numbers of breaches in this area.</p> <p>During August, SCAS had 38 crew clear delays at RBFT over 30 minutes and 0 over an hour. These breaches result in a fine to SCAS for the delay and these are being addressed via the contractual meetings with the Trust.</p>		

111 Calls Answered within 60 Seconds	Current Period	YTD
		Red
<p>The % of 111 calls answered within 60 seconds continued to improve during September with performance at 97.3% against a target of 95%. Due to breaches earlier in the year the YTD position remains below target.</p>		

Glossary

CCG	Clinical Commissioning Group
CQN	Contract Query Notice
RTT	Referral to Treatment
CQUIN	Commissioning for Quality and Innovation
CQRG	Clinical Quality Review Group
EPR	Electronic Patient Record
CVD	Cardiovascular Disease
NEL	Non-Elective
HCAI	Healthcare Acquired Infection
CDiff	Clostridium Difficile
MRSA	Methicillin-Resistant Staphylococcus Aureus
A&E	Accident & Emergency
2ww	Two week wait
MSA	Mixed Sex Accommodation
CPA	Care Programme Approach
OOH	Out of Hours
IAPT	Improved Access to Psychological Therapies
COPD	Chronic Obstructive Pulmonary Disease
VTE	Venous Thrombus Embolism
TIA	Transient Ischemic Attack
C&B or CaB	Choose & Book
OP	Outpatient
RBFT	Royal Berkshire Foundation Trust
GWH	Great Western Hospital (Swindon)
HHFT	Hampshire Hospitals Foundation Trust